Pandemic Update – March 27 – At Home Learning

RISD’s at-home learning website is live! Please visit www.risd.org/athomelearning to access plans and activities that parents and students can use to continue learning from home. The site has been designed to access resources by grade level for elementary students and content for secondary students. There are also parent resources to support the transition to at-home learning, including suggestions on setting up a schedule, how to support mental health and wellbeing as well as special education support. Each teacher will provide parents and/or students with expectations and direction to use the resources on this site. Parents are encouraged to explore the lessons and resources specific to their children – please contact your child’s teacher with questions about how the resources on this site fit in with at-home learning for students.

While teachers and principals will be the first line of guidance and support for students, an At-Home Hotline is set up that students or parents can call at 469-593-0286 for back-up guidance and assistance.

If a student or parent is in need of counseling support during this difficult and uncertain time, they should contact their school counselor first. In addition, the Counseling Helpline is a resource for RISD families at 469-593-7472. Please leave a message with your name, school, and supports needed and a counselor will call you back within 24 hours. Of course, in the event of an emergency, please call 911.

Parents of students in grades K-12 who do not have a student device may contact their campus administration or technical assistant to have them request a device. Once the campus enters the request, the RISD Help Desk will contact the parent with a pickup time. Parents who need technical support for a district issued device only, can call or email the RISD Help Desk at 469-593-4357 or helpdesk@risd.org. Please note, the RISD Helpdesk cannot troubleshoot home internet connectivity problems.

As always, the latest information about RISD’s preparations and response to the COVID-19 pandemic is available by visiting www.risd.org.