

RISD Pandemic Update – March 24

Richardson ISD Parents,

For the latest information and next steps regarding [RISD's school closure and transition to at-home learning, watch this video from Dr. Stone.](#)

Please note that RISD's will begin at-home learning tomorrow with teacher connections with students, checking for the availability and understanding of how to use devices, and evaluate what families may need to be connected with services to provide critical needs like meals or counseling.

On Friday, RISD's at-home learning website will go live, and offer parents and students content, options, and resources to support the transition to learning from home. While teachers and principals will be the first line of guidance and support for students, an At-Home Hotline is being set up that students or parents can call at 469-593-0286 for back-up guidance and assistance.

If a student or parent is in need of counseling support during this difficult and uncertain time, the counseling Helpline is a resource for RISD families at 469-593-7472. Please leave a message with your name, school, and supports needed and a counselor will call you back within 24 hours. Of course, in the event of an emergency, please call 911.

Parents of students in grades 3-12 (or K-12 for special education) that do not have a student device can call the RISD Help Desk at 469-593-4357.

More information will be published Friday in advance of at-home learning beginning in earnest on Monday, March 30. In the meantime, the next three days are to help make sure everyone is connected, are able to have essential needs met, and students and teachers are comfortable with how at-home learning will function.

As always, the latest information about RISD's preparations and response to the COVID-19 pandemic is available by visiting [www.risd.org](http://www.risd.org).

Thank You.